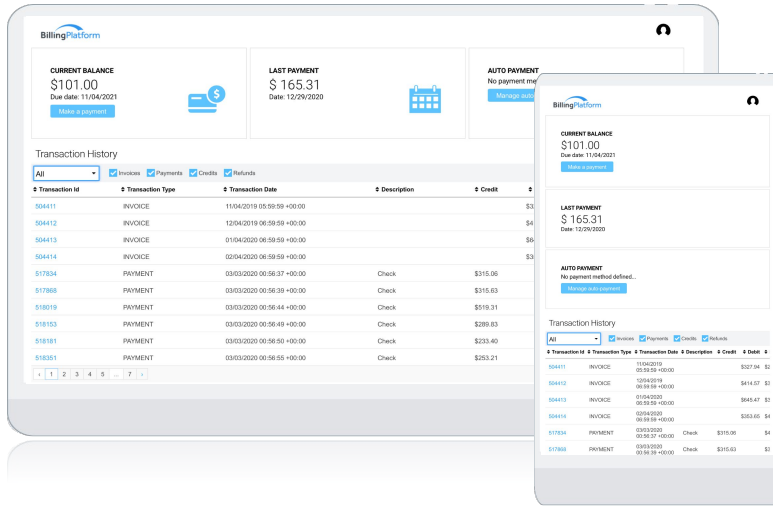BILLINGPLATFORM CUSTOMER & PAYMENT PORTAL

Give customers the power to help themselves with a self-service portal

24/7 access from a computer, tablet or mobile device

Manage Accounts

Give customers on-line and real-time access to:

- o Account information
- o Invoices
- o Past payments
- o Credits
- o Refunds
- o Current balances
- o Update billing information
- o Update payment method

Make Payments

✓ Give customers easy access to make credit card payments :
  - o One-time payments
  - o Enroll (or unenroll) in autopay
  - o Payments are visible to agent in real time
✓ Integrate with preferred payment gateway

Benefits for you

Improved User Interface saves time, cuts costs, and improves customer satisfaction

Free up resources
Let customers handle tasks online and reduce calls to your call center

Localize
Present in local language in accordance with regional preferences

Customize
Design the layout to support your business requirements and to reflect the look and feel of your company

Secure
Manage access to the portal and display specific data through granular role-based settings to provide the security you require