PROFESSIONAL SERVICES DATA SHEET



Enable Your Billing with Our Experienced Team

Implement the billing solution your business needs with BillingPlatform's Professional Services team. We partner directly with you to ensure billing operations that meet your requirements and help drive your business success.

Drive Technology for Your Business: Blended Services Methodology

At BillingPlatform we believe that your business should drive technology, not the other way around. As a result, we structure our Professional Services methodology around your needs. Modern billing practices can be complex, so our team works with you to create the most intuitive operations possible.

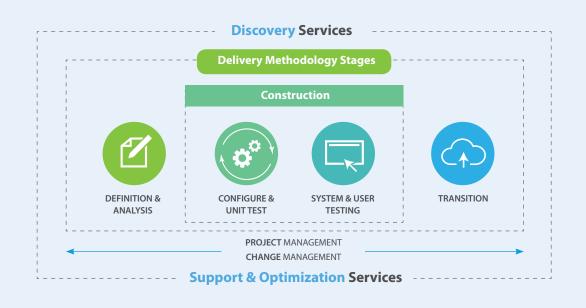
Our partnership begins with collaboration with your finance stakeholders, then BillingPlatform combines your needs with our Structured Processes, including proven project management and change management.

By blending these two elements successfully, we offer a complete delivery methodology with the four phases outlined here:

- 1. Definitions & Analysis
- 2. Configure & Unit Test
- 3. System & User Testing
- 4. Transition to Live Production

Our Methodology:

Business
Should Drive
Technology







Definitions & Analysis Phase

In this first phase of implementation, the Professional Services team of expert billing consultants conduct insightful analysis of your business processes to ensure billing operations that accomplishes all your business goals - without compromise.

BillingPlatform's Professional Services team is here to make the platform fit to your requirements, not the other way around. Our agile platform design and team of billing experts work to build the most efficient system possible – faster than any other solution on the market.



Configure & Unit Testing Phase

Once the analysis phase is complete, we collaborate with your team to build the system you envision, offering full transparency into our process. Our design methodology makes it quick and easy to implement new business requirements and make changes on the fly.

Once the system is configured, unit testing begins. Here BillingPlatform begins building the SaaS environment your requirements need. Then we test internally to ensure the system works as agreed.



System & User Testing Phase

Once the unit is built, we provide your team with access to the environment. These collaborative system and user testing meetings are where BillingPlatform demonstrates the functionality, then asks your users to test the operations.

Receive the guidance your team needs to understand the full build of your billing solution. BillingPlatform collaborates with your business through the entire build process, delivering all the functionality needed. Our flexible platform makes it easy to implement changes quickly.



Transition to Live Production Phase

Once your team has collaborated with Professional Services to launch your billing, BillingPlatform is truly your solution. Once implemented, we provide the tools you need to be self-sufficient and make changes to respond to market fluctuations. All backed by 24/7 application support.

BillingPlatform guides you through every step of the process with end-user training, supporting documentation and resources to help you maintain your billing system. This autonomy allows your business to launch new products quickly and compete in the market more efficiently.

Discover how we make complex billing simple at www.BillingPlatform.com

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